

Electronic Acknowledgement Receipt

EFS ID:	11427995
Application Number:	09477991
International Application Number:	
Confirmation Number:	1039
Title of Invention:	METHOD AND APPARATUS FOR PROCESSING WEB CALLS IN A WEB CALL CENTER
First Named Inventor/Applicant Name:	BRYCE A. JONES
Customer Number:	28004
Filer:	Brian L. Arment/Jamie Cameron
Filer Authorized By:	Brian L. Arment
Attorney Docket Number:	1264
Receipt Date:	17-NOV-2011
Filing Date:	05-JAN-2000
Time Stamp:	11:51:04
Application Type:	Utility under 35 USC 111(a)

Payment information:

Submitted with Payment	yes
Payment Type	Deposit Account
Payment was successfully received in RAM	\$620
RAM confirmation Number	9644
Deposit Account	210765
Authorized User	

The Director of the USPTO is hereby authorized to charge indicated fees and credit any overpayment as follows:

Charge any Additional Fees required under 37 C.F.R. Section 1.21 (Miscellaneous fees and charges)

File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
1	Notice of Appeal Filed	NoticeOfAppeal.pdf	55608	no	1
			e7f63b492dbe4dea8ceb3019d87b3f530358f5ac		

Warnings:**Information:**

2	Pre-Brief Conference request	PABRR.pdf	87193	no	6
			2419ee0b876d51c54e170f6ef76792f22ce37d98		

Warnings:**Information:**

3	Fee Worksheet (SB06)	fee-info.pdf	30303	no	2
			162342a308b847c1a5b4852714374cb9233d6c4c		

Warnings:**Information:**

Total Files Size (in bytes):			173104
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New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.